H Y D E R
BUSINESS TECHNOLOGIES

HYDER BUSINESS TECHNOLOGIES — AI Automation Services Agreement

This agreement is between HYDER BUSINESS TECHNOLOGIES ("Hyder," "we") and the customer named below ("you").

Customer name _____ **Business** _____

Email _____ **Phone** _____

Plan ☐ Silver ☐ Gold ☐ Platinum ☐ Audit **Start date** _____

Setup / audit fee $ _____ **Monthly fee** $ _____

Add-on ☐ Company Knowledge Assistant Quote $

Plan	Setup	Monthly	Includes
Silver — One Workflow	$1,500	$497	One automated workflow, monthly tune-up, email support
Gold — AI Team	$3,500	$997	Three workflows (research, follow-ups, numbers), weekly check-in, priority email/text support
Platinum — Full Ops	$7,500	$1,997	Custom AI team beyond the three core workflows, Company Knowledge Assistant, same-week build priority, monthly strategy call, faster revisions
AI Opportunity Audit	$750 one-time	—	Map repetitive work; deliver 3–5 best tasks to hand to AI. Credited toward setup if you sign Silver, Gold, or Platinum within 30 days.
Add-on — Company Knowledge Assistant	Quoted per project on Silver/Gold; included in Platinum		SOPs, docs, and emails staff can ask; answers show the source

1. What we do

You are hiring Hyder to build and run AI automation for your business — systems that do agreed work and come back with results — not a chatbot you have to prompt all day. Setup starts by cleaning up the process before we automate it. Every workflow we build needs a clear input, a clear action, and a clear output. A person signs off on anything that needs judgment. Silver includes one workflow. Gold includes three workflows (research, follow-ups, and numbers). Platinum includes a custom team beyond those three, the Company Knowledge Assistant, and a monthly strategy call. The optional Company Knowledge Assistant (SOPs, docs, and emails staff can ask, with sources shown) is included in Platinum and quoted per project on Silver or Gold. Anything outside the selected plan is quoted in writing before we start it.

2. What you provide

You give timely access, logins, examples, and decisions we need to build and run the workflows. Delays on your side can delay launch. Software and tool subscriptions stay on your own accounts and at your cost unless we agree otherwise in writing.

3. Fees and payment
50% of the setup fee is due at signing to start, by ACH (company check is also accepted). The remaining setup fee is due when the first workflow goes live. The monthly fee is billed on your signup date each month by ACH. Setup is earned once build work starts and is not refundable after that. Monthly service is month-to-month after launch; either side may cancel monthly service with 30 days' written notice. Canceling monthly service does not refund setup already earned. If you purchase the AI Opportunity Audit ($750 one-time) and then sign Silver, Gold, or Platinum within 30 days of paying the audit fee, that $750 is credited toward your setup fee. The audit fee itself is earned when the audit work is delivered and is not refundable if you do not sign a plan.

4. Results
We will build the agreed workflows and keep them running during the monthly term. We do not guarantee specific revenue, lead volume, or other business results.

5. Data and ownership
You own your business data, customer lists, and content. While you are on a paid monthly plan, you may use the workflows we build for you. Hyder owns its methods, prompts, templates, and tools. When monthly service ends, we will export your data on request and shut down the running workflows unless you hire us in writing to hand them off.

6. Confidentiality
Both sides will keep the other's confidential information private and use it only to perform this agreement.

7. Liability
Hyder's total liability under this agreement is limited to the fees you paid Hyder in the 3 months before a claim. Neither side is liable for lost profits or indirect damages.

8. Independent contractor
Hyder is an independent contractor, not your employee.

9. Governing law
This agreement is governed by the laws of the State of Arizona.

10. Entire agreement
This is the full agreement between us. Changes must be in writing and agreed by both sides (email confirmation is enough).

CUSTOMER

_____
Signature Date

_____
Print name / title

HYDER BUSINESS TECHNOLOGIES

_____
Signature Date

Thaddeus Liversedge
Name